

State of South Dakota

Bureau of Information and Telecommunications

MISSION: *The Bureau of Information and Telecommunications (BIT) strives to partner and collaborate with clients in support of their missions through innovative information technology consulting, systems and solutions.*

VISION: *Through our highly motivated staff - we will be a leader and valued partner in providing technology solutions, services and support that directly contribute to the success of our clients.*

Goal One: Provide a Reliable, Secure and Agile Infrastructure.

Technology assets must be high performing and dependable to insure services are always available. Centralization, standardization and collaboration are vital to leveraging investments to the highest degree of efficiency. To maintain the public trust, we must secure our data through leading security tools and policies.

Goal Two: Deliver Valuable Services at Economical Costs.

Develop innovative and cost-effective solutions through collaboration and cooperation with our clients.

Goal Three: Recruit, Build and Retain a Highly Skilled Workforce.

Invest in mentoring, training, cross training and professional development for staff. Provide meaningful employee recognition, rewards and evaluations.

Goal Four: Provide e-Government Solutions and Evolving Technologies.

Provide constituents and employers in South Dakota access to state government information through social media, the cloud and other mobile technologies.

"People should be online, not waiting in line."

