

BIT has signed a master service agreement with Zoom, creating an enterprise account. This will give state users more security and features not available to individual Zoom accounts.

License Details

- An employee must be licensed to schedule a Zoom call that is not limited to 40 minutes.
- Each licensed employee can only have one meeting happening at the same time.
- The cost per license is \$200 for a year. This is a negotiated price based on an enterprise license.
- Each of the calls created by the licensed user can include up to 500 participants.
- Licenses will need to be properly budgeted by agencies.
- Webinar500 with each license – An alternate mode to the traditional video conference typically used to share information with limited discussion from attendees.

BIT recommends a minimum of 10 licenses per agency or bureau if the agency is interested in adopting Zoom as a conferencing option. BIT has established a URL with single sign-on capability. This will allow state employees to login with their state email address and password as well as improve Zoom security. BIT will provide directives on how to best use Zoom to maximize security.

BIT has been asked how Zoom fits into our recommended at-home video conferencing options. Please visit Knowledge article KB0010804 in the BIT Service Desk portal for an overview of the Microsoft Teams and Zoom pros and cons. BIT's goal is to utilize Microsoft Teams since it is a product included in the State's Microsoft O365 licenses and partner with other State agencies to help employees to be as efficient as possible.

For additional information or to request a licensing, please contact the BIT Service Desk or place a General Service request on the portal at <https://servicedesk.sd.gov/sp>.